

EVENT INFORMATION 2026

PSD BANK DOME DÜSSELDORF



TOGETHER FOR AN UNFORGETTABLE DAY

IMPORTANT INFORMATION FOR PARENTS ABOUT THE CONCERT!

On a day like this, excitement is naturally high for everyone – both young and old. To ensure that all participants can enjoy a relaxed and wonderful concert experience, we kindly ask you to take note of the information on the following pages.

ENTRY AND EXIT – PLEASE FOLLOW THE INSTRUCTIONS

Before, during, and after the event, a large number of children and guests need to be safely coordinated. Please make sure to follow the designated paths and all entry and exit instructions. This is the only way we can ensure a smooth process and the safety of everyone involved.

ARRIVAL AND PUNCTUALITY

Please allow enough time for your journey so that you and your loved ones can arrive relaxed and on time. Keep in mind possible delays such as traffic or train disruptions.

SECURITY CHECKS & SAFETY

Security checks will take place at the entrance for both choir participants and audience members. Please familiarize yourself with the guidelines provided in the following pages.

A HEARTFELT THANK YOU TO ALL PARENTS

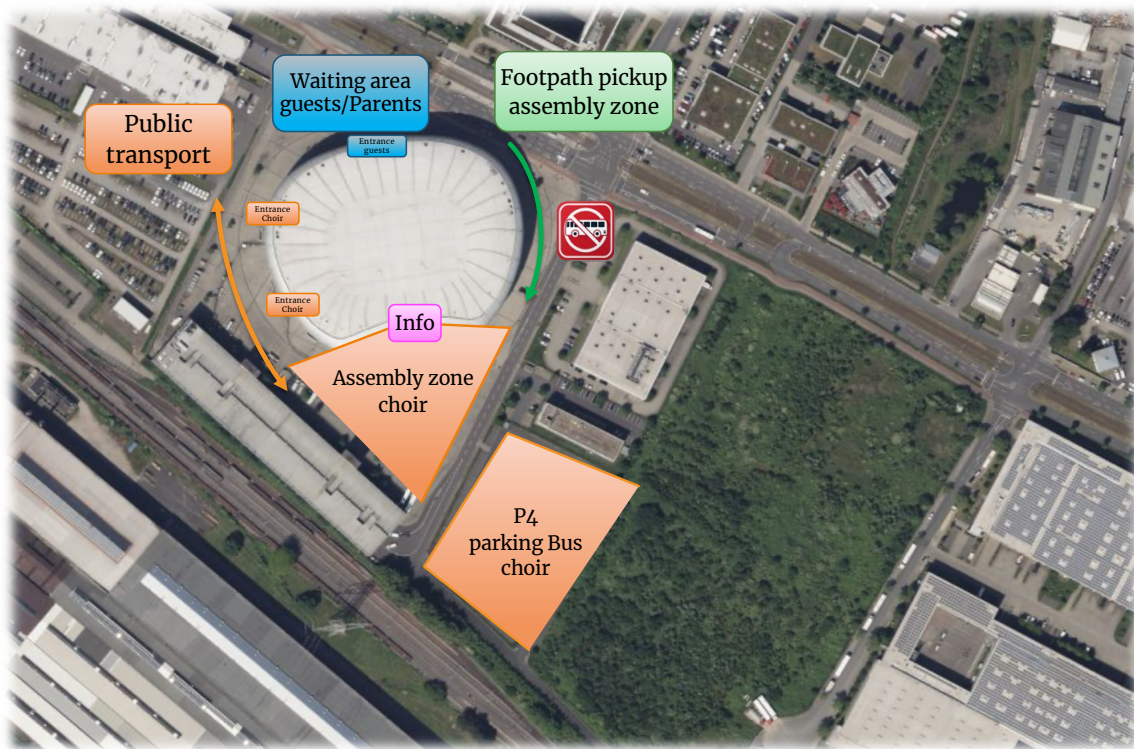
Without your support – during rehearsals, organizing, cheering on, accompanying, and sharing in the excitement – this concert would not be possible. You play a vital role in making this day an unforgettable experience for the children.

From the bottom of our hearts: thank you!

Please also keep in mind: without the incredible dedication of the teachers, a day like this would not be possible. Over the past months, they have rehearsed, planned, and motivated with great passion, time, and organizational effort – often far beyond their regular duties.

ONLY TOGETHER CAN THIS DAY BECOME SUCH A SPECIAL EXPERIENCE FOR EVERYONE 

OVERVIEW MAP



Assembly zones (🇩🇪 Sammelzone): This is where the choir groups gather before entering the arena and after the event.

After the concert, access to the assembly zones will only be possible once capacity allows. Please wait in the designated area.

We kindly ask for your understanding and a little patience – thank you! 🙏

ARRIVAL AND EVENT SCHEDULE

ADDRESS

PSD BANK DOME
DEG-Platz 1
40472 Düsseldorf

| | |
|----------|---|
| 13:30 PM | Accreditation opens and Assembly zones open |
| 15:00 PM | Choir entry |
| 15:50 PM | Choir ready in position |
| 16:00 PM | Start of rehearsal |
| 17:30 PM | End of rehearsal & audience entry |
| 18:45 PM | Choir ready in position |
| 19:00 PM | Concert begins |
| 20:45 PM | Concert ends (approx..) |
| 21:15 PM | Audience exit (approx..) |

ENTRY AND EXIT

ARRIVAL & ENTRY TIMES

Choir entry begins at 3:00 PM.

If your child is not arriving together with the school or choir group, please make sure to bring them to the arena on time so they can join their group without delay.

Audience entry does not begin until 5:30 PM.

Please be aware that there is a significant gap between choir and audience entry. Feel free to use this time for a walk, a café visit, or a short break.

EXIT & PICKUP – WITH PATIENCE AND CONSIDERATION

We understand: After such a special concert experience, you'll want nothing more than to hug your child right away.

However, please understand that the choirs will leave the arena in a structured and step-by-step process to ensure safety and clarity for everyone involved.

At the end of the concert (around 8:45 pm), the choirs will be let out one after the other, and the show will continue until all choirs have left (around 9:00 pm). It is important that the audience remains seated until the end of the show, until all choirs have left the hall (around 9:15 pm).

We kindly ask for your **patience and understanding** – thank you! 🙏

👉 Please also keep on mind:

- » Always follow the instructions of the security and event staff
- » Remain behind the barriers
- » Do not block walkways or exits
- » Be patients – for the wellbeing of all children and families

 **Important:** These measures are in place first and foremost for the **safety of your children!**

SAFETY

THE SAFETY OF YOUR CHILDREN IS OUR TOP PRIORITY

The safety of all participating children and visitors is very important to us. Together with our experienced team, teachers, and accompanying adults, we ensure that everyone feels well cared for and protected.

To make this possible, the following measures are in place:

- » Each child wears a wristband with their block number, which allows them to be clearly identified and returned to their group at any time.
- » Security staff and stewards are present throughout the arena to support teachers and chaperones – both in the choir area and in the audience sections.
- » Once admitted, children are only allowed to leave the arena in exceptional cases and in coordination with their group supervisors.
- » A comprehensive evacuation plan is in place and will be implemented by trained personnel in the event of an emergency.
- » Paramedics, security teams, and emergency staff are on site and ready to act at all times.

Thank you for our trust and support – together, we are creating a safe environment for an unforgettable concert experience!

PROHIBITED ITEMS

- » Glass bottles
- » Glass containers
- » Knives/Pocket knives
- » Weapons of any kind
- » Pyrotechnic items of any kind
- » Sharp objects
- » Flammable or explosive liquids or items
- » Aerosol sprays (e.g. deodorant)
- » Drones
- » Laser pointers
- » Flagpoles

MEDICAL EQUIPMENT

Children or visitors who need to carry medical equipment (e.g. insulin syringes) may bring it into the venue **without prior registration**.

If a child requires medical support during their time at the event, please inform us **through the responsible teacher**.

We do our best to ensure that children with specific medical needs can fully participate.

NOTICE REGARDING STROBE LIGHTS

Strobe lights (rapidly flashing light effects) may be used during the event. These can trigger epileptic seizures in sensitive or at-risk individuals, especially those with photosensitive epilepsy. We recommend that affected individuals take appropriate precautions.

FOODS & DRINKS

The food stands will open with choir entry at **3:00 PM**.

For arrival, departure, and waiting times, we kindly ask that all children **bring their own food and drinks** (in a bag or backpack no larger than DIN A4 size).

Allowed for self-catering (per child):

- » up to **2 beverages (0.5 l)** in plastic bottles or Tetra Paks
- » sandwiches or packed lunches in lunch boxes
- » plastic water bottles can be refilled with tap water on site
- » fruit/vegetables (only if ready to eat, e.g. apple slices, carrot sticks)
- » small snacks such as muesli bars, nuts, trail mix, etc.

Food on site:

Children can also purchase food and drinks at the stands.

As the event organizer and hall tenant, we unfortunately **have no control over prices or product selection**, but we do our best to negotiate **child-friendly prices** and ensure enough stands are open. We will inform you of prices as soon as they are confirmed, so you can plan any pocket money accordingly.

As an exception, **children may pay with cash** – even in venues that usually allow only card payment.

There are also food stands in the public area. The special conditions that apply in the choir area (discounts and cash payments) do not apply in the public area.

CLOTHING

Please make sure your child is dressed appropriately for the weather, as there may be longer waiting periods outside before entry:

- » **In case of rain:** rain jacket (no umbrella), possibly a small towel and a change of shirt – wet clothes can quickly cause children to feel cold.
- » **In hot weather:** sun hat and sunscreen – waiting times in the sun may not always be avoidable.

CHOIR SHIRTS

For those interested, we offer an official choir shirt for this concert year – available through our Onlineshop:

<https://6kunited.online-ticket.de/chorshirt-2026-merchandise-26.html>

- » **optional:** A plain white T-Shirt is also perfectly fine!
- » **Online order deadline:** May 13, 2026

Available on site:

Choir shirts can only be purchased in the choir area. This area is **not accessible to parents**.

Please note: We cannot guarantee full size availability on site.

SEATING OF THE CHILDREN & VISIBILITY DURING THE SHOW

We completely understand how proud you are of your child and that you'd love to spot them in the choir or wave during the performance. However, please note that the **exact placement of each group will only be finalized shortly before the event begins**. Therefore, this **should not be a deciding factor when selecting your own seats in the arena**.

The choir consists of around **6,000 children** – with such a large group, we cannot guarantee that you will be able to see your child in the crowd.

! For safety reasons, please do not walk around or behind the stage to look for your child. This is a sensitive technical work area.

IMPORTANT!

The Choir and audience areas are deliberately kept separate to avoid any mixing of the groups

Please support us and the security team by respecting this separation – it is mandatory for the safety and wellbeing of your children!

PHOTOS AND MEMORIES

Taking photos during the event is generally allowed – including DSLR cameras. Please keep the following on mind:

✓ Allowed: Photos with a camera or smartphone

✗ Not allowed: Flash, tripods, large camerabags

! Photography in the area in front of the stage is only permitted for authorized personnel with press accreditation. Photography from your seat is permitted.



We want everyone to enjoy the moment without disruption – thank you for being considerate of others.

📺 Concert recording:

There will be no full video recording of the concert.

However, we will create a short aftermovie, which will be available on our social media channels after the show.