

EVENT INFORMATION 2025

SAP ARENA MANNHEIM



TOGETHER FOR AN UNFORGETTABLE DAY

IMPORTANT INFORMATION FOR PARENTS ABOUT THE CONCERT!

On a day like this, excitement is naturally high for everyone – both young and old. To ensure that all participants can enjoy a relaxed and wonderful concert experience, we kindly ask you to take note of the information on the following pages.

ENTRY AND EXIT – PLEASE FOLLOW THE INSTRUCTIONS

Before, during, and after the event, a large number of children and guests need to be safely coordinated. Please make sure to follow the designated paths and all entry and exit instructions. This is the only way we can ensure a smooth process and the safety of everyone involved.

ARRIVAL AND PUNCTUALITY

Please allow enough time for your journey so that you and your loved ones can arrive relaxed and on time. Keep in mind possible delays such as traffic or train disruptions.

SECURITY CHECKS & SAFETY

Security checks will take place at the entrance for both choir participants and audience members. Please familiarize yourself with the guidelines provided in the following pages.

A HEARTFELT THANK YOU TO ALL PARENTS

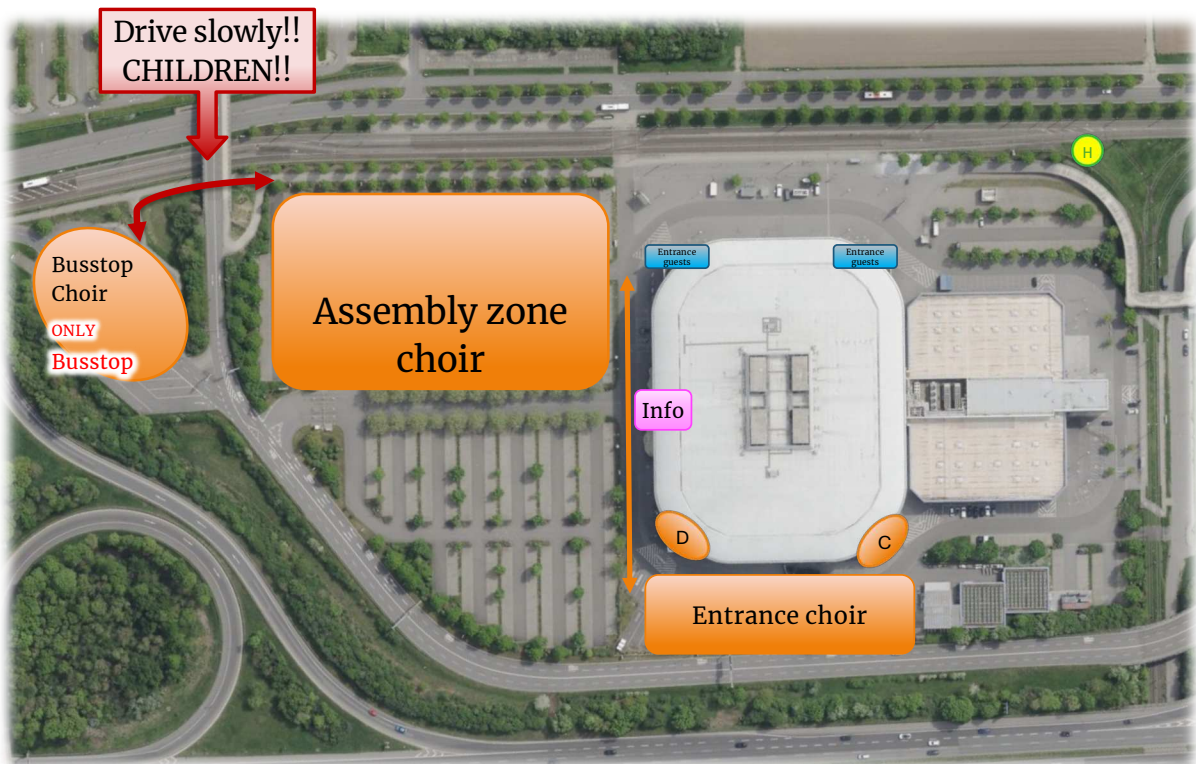
Without your support – during rehearsals, organizing, cheering on, accompanying, and sharing in the excitement – this concert would not be possible. You play a vital role in making this day an unforgettable experience for the children.


From the bottom of our hearts: thank you!

Please also keep in mind: without the incredible dedication of the teachers, a day like this would not be possible. Over the past months, they have rehearsed, planned, and motivated with great passion, time, and organizational effort – often far beyond their regular duties.

ONLY TOGETHER CAN THIS DAY BECOME SUCH A SPECIAL EXPERIENCE FOR EVERYONE 

OVERVIEW MAP



Assembly zones ( Sammelzone): This is where the choir groups gather before entering the arena.

After the concert, access to the assembly zones will only be possible once capacity allows. Please wait in the designated area.

We kindly ask for your understanding and a little patience – thank you! 🙏

ARRIVAL AND EVENT SCHEDULE

ADDRESS

SAP ARENA
An d. Arena 1
68163 Mannheim

13:30 PM	Accreditation opens
14:30 PM	Assembly zones open
15:00 PM	Choir entry
15:50 PM	Choir ready in position
16:00 PM	Start of rehearsal
17:30 PM	End of rehearsal & audience entry
18:45 PM	Choir ready in position
19:00 PM	Concert begins
20:45 PM	Concert ends (approx.)
21:15 PM	Audience exit (approx.)

ENTRY AND EXIT

ARRIVAL & ENTRY TIMES

Choir entry begins at 3:00 PM.

If your child is not arriving together with the school or choir group, please make sure to bring them to the arena on time so they can join their group without delay.

Audience entry does not begin until 5:30 PM.

Please be aware that there is a significant gap between choir and audience entry. Feel free to use this time for a walk, a café visit, or a short break.

EXIT & PICKUP – WITH PATIENCE AND CONSIDERATION

We understand: After such a special concert experience, you'll want nothing more than to hug your child right away.

However, please understand that the choirs will leave the arena in a structured and step-by-step process to ensure safety and clarity for everyone involved.

Please allow the children **at least 30 minutes** to leave the hall in an orderly manner before you leave your seats and proceed to the designated pick-up zones.

Access to the assembly zones will only be granted when capacity allows.

We kindly ask for your **patience and understanding** – thank you! 🙏

👉 Please also keep on mind:

- » Always follow the instructions of the security and event staff
- » Remain behind the barriers
- » Do not block walkways or exits
- » Be patient – for the wellbeing of all children and families

 **Important:** These measures are in place first and foremost for the **safety of your children!**

SAFETY

THE SAFETY OF YOUR CHILDREN IS OUR TOP PRIORITY

The safety of all participating children and visitors is very important to us. Together with our experienced team, teachers, and accompanying adults, we ensure that everyone feels well cared for and protected.

To make this possible, the following measures are in place:

- » Each child wears a wristband with their block number, which allows them to be clearly identified and returned to their group at any time.
- » Security staff and stewards are present throughout the arena to support teachers and chaperones – both in the choir area and in the audience sections.
- » Once admitted, children are only allowed to leave the arena in exceptional cases and in coordination with their group supervisors.
- » A comprehensive evacuation plan is in place and will be implemented by trained personnel in the event of an emergency.
- » Paramedics, security teams, and emergency staff are on site and ready to act at all times.

Thank you for our trust and support – together, we are creating a safe environment for an unforgettable concert experience!

PROHIBITED ITEMS

- » Glass bottles
- » Glass containers
- » Knives/Pocket knives
- » Weapons of any kind
- » Pyrotechnic items of any kind
- » Sharp objects
- » Flammable or explosive liquids or items
- » Aerosol sprays (e.g. deodorant)
- » Drones
- » Laser pointers
- » Flagpoles

MEDICAL EQUIPMENT

Children who need to carry medical equipment (e.g. insulin syringes) may bring it into the venue **without prior registration**.

If a child requires medical support during their time at the event, please inform us **through the responsible teacher**.

We do our best to ensure that children with specific medical needs can fully participate.

FOODS & DRINKS

The food stands will open with choir entry at **3:00 PM**.

For arrival, departure, and waiting times, we kindly ask that all children **bring their own food and drinks** (in a bag or backpack no larger than A4 size).

✓ Allowed for self-catering (per child):

- » up to **2 beverages (0.5 l)** in plastic bottles or Tetra Paks
- » sandwiches or packed lunches in lunch boxes
- » refillable water bottles (can be filled on site with tap water)
- » fruit/vegetables (only if ready to eat, e.g. apple slices, carrot sticks)
- » small snacks such as muesli bars, nuts, trail mix, etc.

💰 Food on site:

Children can also purchase food and drinks at the stands.

As the event organizer and hall tenant, we unfortunately **have no control over prices or product selection**, but we do our best to negotiate **child-friendly prices** and ensure enough stands are open.

As an exception, **children may pay with cash** – even in venues that usually allow only card payment.

We will inform you of prices as soon as they are confirmed, so you can plan any pocket money accordingly.

CLOTHING

Please make sure your child is dressed appropriately for the weather, as there may be longer waiting periods outside before entry:

- » **In case of rain:** rain jacket (no umbrella), possibly a small towel and a change of shirt – wet clothes can quickly cause children to feel cold.
- » **In hot weather:** sun hat and sunscreen – waiting times in the sun may not always be avoidable.

CHOIR SHIRTS

For those interested, we offer an official choir shirt for this concert year – available through our Onlineshop:

<https://6kunited.online-ticket.de/chorshirt-2025-merchandise-26.html>

- » **optional:** A plain white T-Shirt is also perfectly fine!
- » **Online order deadline:** 27. Mai 2025

Available on site:

Choir shirts can only be purchased in the choir area. This area is **not accessible to parents**.

Please note: We cannot guarantee full size availability on site.

SEATING OF THE CHILDREN & VISIBILITY DURING THE SHOW

We completely understand how proud you are of your child and that you'd love to spot them in the choir or wave during the performance. However, please note that the **exact placement of each group will only be finalized shortly before the event begins.**

Therefore, this **should not be a deciding factor when selecting your own seats in the arena.**

The choir consists of around **6,000 children** – with such a large group, we cannot guarantee that you will be able to see your child in the crowd.

A helpful tip: Feel free to encourage your child's teacher to **create banners or signs with the group**, making it easier to identify them in the choir block – and adding to the colorful atmosphere of the event!

! For safety reasons, please do not walk around or behind the stage to look for your child. This is a sensitive technical work area.

IMPORTANT!

The Choir and audience areas are deliberately kept separate to avoid any mixing of the groups

Please support us and the security team by respecting this separation – it is mandatory for the safety and wellbeing of your children!



PHOTOS AND MEMORIES

Taking photos during the event is generally allowed – including DSLR cameras. Please keep the following on mind:

✓ Allowed: Photos with a camera or smartphone

✗ Not allowed: Flash, tripods, large camerabags

We want everyone to enjoy the moment without disruption – thank you for being considerate of others.



Concert recording:

There will be no full video recording of the concert.

However, we will create a short aftermovie, which will be available on our social media channels after the show.